Press release

New partnership with Medbase: Sympany's HMO network grows to around 90 group practices as of 2021

Thanks to its partnership with the Medbase Group, Sympany is expanding its HMO network with an additional 44 medical centres. This means that Sympany HMO policyholders will have a choice of around 90 group practices from 1 January 2021 – more than twice as many as before.

Basel, 18 November 2020 – Sympany is committed to high-quality and affordable basic healthcare. One of its key focal points here is Managed Care insurance, which offers patients a central point of contact for health problems. Sympany has been continually expanding its network of group practices in the HMO model over the last few years. 2021 sees the inclusion of another established partner, Medbase, with a total of 44 HMO centres. Medbase is a healthcare provider which, in addition to its HMO centres, operates pharmacies and dental practices across Switzerland. The Medbase Group therefore focuses on integrated care and close interplay between medicine, therapy and pharmacy. "We're delighted to be able to expand our well-established network in a meaningful and important way", remarked Michael Willer, CEO of Sympany. "Thanks to this collaboration with Medbase and the additional locations, we will be even closer to our HMO customers in future."

Number of HMO centres doubles
With Medbase and the current partners Meconex (Centramed and partner practices), Monvia and Sanacare, Sympany HMO policyholders will have access to around 90 group practices from 1 January 2021. That's twice as many as before. Policyholders who opt for an HMO model as basic insurance choose a practice from Sympany's network. The doctors at the chosen HMO centre are the first point of contact for health issues. They will make sure patients receive comprehensive and coordinated medical treatment and, if necessary, a smooth referral process to specialists or hospital. Since Managed Care models help avoid unnecessary healthcare costs, HMO policyholders receive a discount on their health insurance premiums.

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About Medbase
As a leading outpatient healthcare provider, the Medbase Group operates medical centres at over 50 locations across Switzerland as well as 45 pharmacies. Since June 2020, the 34 locations on zahnarztzentrum.ch have also been part of the Medbase Group, through the latter's acquisition of a majority stake in the Swiss dental care provider. Together, around 2,000 staff provide their patients with care across the entire spectrum from preventative and acute medicine to rehabilitation. Around 300 family doctors and specialists, over 360 therapists, 140 pharmacists and 300 dentists and orthodontic, implant and dental hygiene specialists work in a coordinated and interprofessional way in the Group. Medbase Corporate Health provides specific consultations and projects in company health management for businesses. www.medbase.ch.

About Sympany
Sympany is the refreshingly different insurance company that provides made-to-measure protection and assistance with no red tape. Sympany offers health and accident insurance for individuals and companies as well as property and liability insurances. Its head office is in Basel. The group of companies under the umbrella of the Sympany Foundation comprises the insurance companies Vivao Sympany AG, Moove Sympany AG, Kolping Krankenkasse AG and Sympany Versicherungen AG, as well as the service company Sympany Services AG.
It made a profit of CHF 78.4 million in 2019, of which Sympany allocated CHF 21.3 million to the surplus fund for the benefit of its policyholders. Its total premium volume was CHF 1,043 million, and the company's 509 employees look

after 216,100 private customers, of whom around 206,700 have basic insurance cover in accordance with the Health Insurance Act (HIA). Sympany offers loss of income and accident insurance in the area of corporate customer business.